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Acton Nursing Services Named as a Top Agency in the 2018 ABILITY HomeCare Elite

Acton, MA, October 15, 2018 — Acton Nursing Services today announced that it has been named a Top Agency of the 2018 HomeCare Elite, a recognition of the top-performing home health agencies in the United States. For 13 years, HomeCare Elite has annually identified the top 25 percent of Medicare-certified agencies and highlighted the top 100 and top 500 agencies overall.

The ranking is developed by ABILITY[®] Network, a leading information technology company helping providers and payers simplify the administrative and clinical complexities of healthcare. It is sponsored by DecisionHealth, publisher of *Home Health Line* and the *Complete Home Health ICD-10-CM Diagnosis Coding Manual*.

“I would like to congratulate the team at Acton Nursing Services and thank them for their commitment to providing consistently high-quality care,” said Christine Lang, senior director for ABILITY Network. “During a time of increasing demands on home health professionals’ time and attention, these caregivers and leaders have demonstrated that they have prioritized their patients and created a solid foundation for serving their communities and partnering with other healthcare providers.”

Acton Nursing Services, credits favorable patient centered outcomes and consistent high patient satisfaction scores with the agency’s ability to achieve recognition as one of the HomeCare Elite. “We are honored to be recognized in the top 25% of Home Health Agencies in the country! I am extremely proud of the ANS staff for their continued hard work and commitment to keeping our patients safe in the community and delivering the best care imaginable to our patients. Acton Nursing Services believes that continuity of care is a huge factor in our consistent high patient satisfaction scores. As a small municipally owned home health agency we have the ability to provide patients with the same staff members throughout their admission”, said Heather York RN, Director of Acton Nursing Services. “We find that keeping the same nurse, therapist and home health aide is favorable to patients, providing them



with a familiar face who is knowledgeable with all factors of their particular medical situation and who then provide exemplary case management.”

“Congratulations to Acton Nursing Services from all of the staff at DecisionHealth,” said Marci Geipe, product manager for Decision Health. “Your leadership and staff have placed a premium on the patient care your agency provides as showcased by your quality outcome scores. The entire community benefits from the compassion that your staff shows toward your patients, leading to cost savings for the entire healthcare system.”

HomeCare Elite agencies are determined by an analysis of performance measures in quality outcomes, best practices implementation, patient experience (HHCAHPS), quality improvement and consistency, and financial health. In order to be considered, an agency must be Medicare-certified and have data for at least three outcomes in Home Health Compare. Out of 8,898 agencies considered, 2,223 are recognized on the 2018 HomeCare Elite winners list overall.

The entire list of 2018 HomeCare Elite agencies can be downloaded by visiting the ABILITY Network website at abilitynetwork.com/hce.